

ESCALATION MATRIX:

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Mrs Sunaina	L- 76, Third Floor, LajpatNagar Part-2, New Delhi110024	01147295506	Query@standardsec.com	Mon To Sat : 9.00 AM – 06.00
Head Of Customer Care	Mr Sanat Dubey	L- 76, Third Floor, LajpatNagar Part-2, New Delhi110024	01147295526	Query@standardsec.com	Mon To Sat : 9.00 AM – 06.00
Compliance Officer	Mrs. Neelam Dhingra	L- 76, Third Floor,Lajpat Nagar Part-2,New Delhi 110024	8929649589	compliance@standardsec.com	Mon To Sat : 9.00 AM – 06.00
CEO	Mrs. Neelam Dhingra	L -76, Third Floor, LajpatNagar Part-2, New Delhi 110024	9899250068	Neelamdhingra12@gmail.com	Mon To Sat : 9.00 AM – 06.00

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at ignse@nse.co.in (in NSE), customerservice@msei.in (in Msei), Grievance@mcxindia.com (in MCX) and compliants@cdslindia.com . Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.